

Backlighting

Backlighting is automatically activated each time you pick up the remote or when you press a button. It automatically switches off (times out) when the programmed number of seconds has passed (the default is 3 seconds).

To program the backlight timing, follow these steps :

- Press and hold **STANDBY** and **HELP** simultaneously for more than 3 seconds
- The **STANDBY** button will give 2 short red blinks
- Now press the required number*
- The **STANDBY** button will give 1 red blink
- Press **OK**

*Press 0 to disable backlighting

Press 1 to set the timeout to 3 seconds

Press 2 to set the timeout to 6 seconds

Press 3 to set the timeout to 9 seconds

Press 4 to set the timeout to 12 seconds

Press 5 to set the timeout to 15 seconds

Press 6 to set the timeout to 18 seconds

Press 7 to set the timeout to 21 seconds

Press 8 to set the timeout to 24 seconds

Press 9 to set the timeout to 27 seconds

About the Remote Modes

If you have multiple DStv Exploras in your home, or even in the same room, you need to set the remotes (and the DStv Exploras) to different "modes", so that commands sent from one remote, won't be picked up by the other decoder.

This remote has 3 modes and can be set to mode 1, 2 or 3 (the default is mode 1).

Each time you press a button, the **STANDBY** button will light up. The colour tells you which mode the remote is in.



To change modes, press and hold the **INFO** and **BACK** buttons. The remote will change to the next mode, with the **STANDBY** button confirming the change by giving 2 blinks in the colour of the next mode.

To change to the next mode, press and hold the **INFO** and **BACK** buttons again. The remote will again change to the next mode, with the **STANDBY** button confirming the change by giving 2 blinks in the colour of the next mode.

IMPORTANT

The DStv Explora must be set up to "listen" for the correct mode. You can do this in DStv Central.

- Press the **HOME** button
- Go to "Settings"
- Select System Settings
- Select Remote Control
- If the remote is set to mode 1, set mode 2 and 3 to Ignore
- If the remote is set to mode 2, set mode 1 and 3 to Ignore
- If the remote is set to mode 3, set mode 1 and 2 to Ignore

If your DStv Explora is part of an XtraView setup, please consult with your DStv Accredited Installer for remote mode settings.

Troubleshooting

? I think the battery is dead. How can I check?

Press the **HOME** button. If the **STANDBY** button lights up, the batteries are working.

? How do I know if the remote is broken?

Press the **HOME** button. If the **STANDBY** button does not light up, the remote is either broken or needs new batteries. If you put in new batteries and the **STANDBY** button still does not light up when a button is pressed, you will need to replace the remote. This remote has a 12-month warranty from the date of purchase. Please take it to your nearest DStv Service Centre or Agency together with your proof of purchase.

If your remote is older than 12 months, you can buy a new one at any MultiChoice Service Centre or Agency.

! Rechargeable batteries are not recommended for use with this remote.

? Nothing happens when I press a button (the DStv Explora does not respond).

Firstly, check that the remote is working by pressing the **HOME** button. If the **STANDBY** button lights up, the batteries are working.

Now check the colour of the **STANDBY** button when any button is pressed :

If it's red, the remote is in mode 1
If it's green, the remote is in mode 2
If it's orange, the remote is in mode 3

Change the mode of the remote and try again.

Advanced Options

Your DStv A9 remote is programmable and can be used to :

- Switch your DStv Explora and other audio/visual equipment on or off in a predefined sequence
- Control other audio/visual equipment

Please visit dstv.co.za for full information, including step-by-step instructions.

- * **Catch Up** and **BoxOffice** are available in selected countries on selected packages and require payment of the monthly Access Fee.
- ** Some apps are only available when connected to the internet and may require a separate subscription.

Please note : if used with the DStv Explora Ultra, the buttons on this remote might work differently with streaming apps. Refer to those apps for more information. You can press the **HOME** button at any time to return to the central menu of the DStv Explora Ultra.



WhatsApp
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Download our app to **manage your DStv account - anytime, anywhere!**

Change your package
Reconnect to DStv
Get amount to pay
Clear errors
... and more



About this Remote

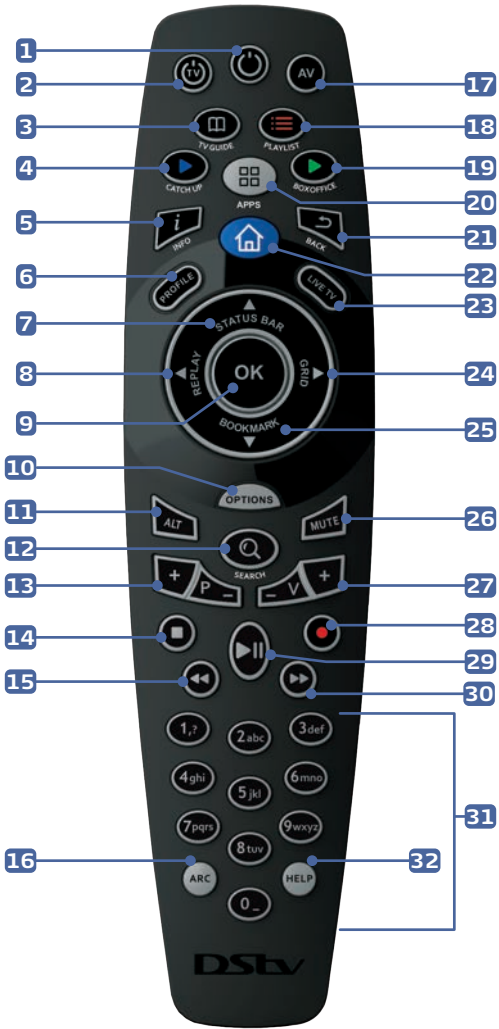
- Only works with DStv HD Decoders and DStv Exploras (all models)
- Supports multiple modes (3)
- Backlit buttons (ideal for night-time viewing)
- Visual feedback when a button is pressed
- SMS keys for easy text entry
- The A9 remote can be programmed to control other audio/visual equipment, through SimpleSet™. Please see the Advanced A9 Remote Guide on dstv.co.za for detailed instructions
- 12-month warranty from date of purchase

Information correct at time of going to print. For updated information, go to dstv.co.za (the "DStv Website"). In the event of conflict between this information and the information on the DStv Website, the information on the DStv Website will prevail.

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DStv Remote (A9)

- | | |
|-------------------|------------------|
| 1. STANDBY | 17. AV |
| 2. TV POWER | 18. PLAYLIST |
| 3. TV GUIDE | 19. BOXOFFICE* |
| 4. CATCH UP* | 20. APPS** |
| 5. INFO | 21. BACK |
| 6. PROFILE | 22. HOME |
| 7. STATUS BAR | 23. LIVE TV |
| 8. INSTANT REPLAY | 24. GRID |
| 9. OK | 25. BOOKMARK |
| 10. OPTIONS | 26. MUTE |
| 11. ALT | 27. V+ / V- |
| 12. SEARCH | 28. REC |
| 13. P+ / P- | 29. PLAY / PAUSE |
| 14. STOP | 30. FF |
| 15. REW | 31. 1 - 0 |
| 16. ARC | 32. HELP |



The Remote Buttons

- STANDBY** Allows you to quickly put the DStv Explora into standby (or bring it out of standby).
Quick tip: if you press and hold the **STANDBY** button, the DStv Explora will reboot.
- TV POWER** This remote can be programmed to control other audio/visual equipment. Please see the Advanced A9 Remote Guide on dstv.co.za for detailed instructions.
- TV GUIDE** Hotlink to the TV Guide with 8 full days of programming information, allowing you to easily plan your viewing. You can also access the TV Guide by pressing the **HOME** button and going to "Planner".
- CATCH UP*** Hotlink to Catch Up where you'll find series, movies, sporting highlights, kids' shows & more. You can also find Catch Up* by pressing the **HOME** button and going to "Watch Now".
- INFO** Press **INFO** on any programme to see more information, including a detailed synopsis.
- PROFILE** Used to access selected features.
- STATUS BAR** The Status Bar gives you more information about your current viewing position. This button also doubles up as the **UP** arrow.
Quick tip: The Status Bar is also a great way to quickly "jump" through content. When displayed, press **FF** or **REW** to easily and quickly "jump" within the content.
- INSTANT REPLAY** Press the **REPLAY** button to instantly jump video back 10 seconds at a time. This button also doubles up as the **LEFT** arrow.
- OK** OK allows you to select onscreen items, and also allows you to find out everything you can do with content.
Quick tip: When highlighted, press **OK** on any programme to see the available actions (from setting a reminder, to setting series recordings or even finding out when the programme is on again in the next 8 days).
- OPTIONS** Press **OPTIONS** on any screen to see the available choices. When viewing TV, you can change Language or Aspect Ratio (and more) and when in the menus, you can change the order of items on screen or change the display.

- ALT** Switches between the last two viewed channels.
- SEARCH** Hotlink to Search. Get A-Z listings of sport & movies, find new series or search for a programme. You can also access Search by pressing the **HOME** button and going to "Search".
- P+ / P-** Changes channels.
Quick tip: when scrolling through a list, you can press **P+/P-** to scroll a page at a time, and in the TV Guide, to scroll one day at a time.
- STOP** If there is a recording in progress, pressing **STOP** will give you the option to stop the recording. When viewing a recording, pressing **STOP** will stop what you are watching.
- REW** Rewinds the content being viewed. Press once to rewind slowly, and again (up to three times) to rewind at the maximum speed. Press **PLAY / PAUSE** to resume viewing.
- ARC** Your hotlink to changing the aspect ratio on the fly. If you don't like the way the picture is being displayed on screen, press **ARC** until you find a suitable aspect ratio. This does not change the default Aspect Ratio setting.
- AV** This remote can be programmed to control other audio/visual equipment. Please see the Advanced A9 Remote Guide on dstv.co.za for detailed instructions.
- PLAYLIST** Hotlink to your Playlist where you'll find all the programmes you've recorded, ready to watch at any time. You can also access your Playlist by pressing the **HOME** button and going to "Watch Now".
- BOXOFFICE*** Hotlink to BoxOffice* where you can rent blockbuster movies from the comfort of your couch. You can also access BoxOffice* by pressing the **HOME** button and going to "Watch Now".
- APPS**** Hotlink to Apps, where you'll find more content to enjoy across a selection of streaming apps. You can also access Apps by pressing the **HOME** button and going to Apps.

- BACK** Press **BACK** to remove onscreen items or save your settings.
- HOME** Hotlink to a selection of the latest content and apps available for you to enjoy!
- LIVE TV** When using the menus or apps, the **LIVE TV** button is your hotlink back to video. And when watching any content, pressing **LIVE TV** is your hotlink back to live TV.
- GRID** Displays the channel grid which lists available channels in an easy to use grid. Use the arrows to move the highlight and see what's on other channels. This button also doubles up as the **RIGHT** arrow.
- BOOKMARK** Pressing this button creates a bookmark. Bookmarks mark a selected spot in recorded content, allowing you to easily find these at a later stage. This button also doubles up as the **DOWN** arrow.
- MUTE** Mutes the audio.
Quick tip: Can also be set to "half mute" mode. Press the **HOME** button and go to "User Preferences" in "Settings".
- V+ / V-** Changes the volume (if audio is set to Variable). If you have set the audio to Fixed, pressing these buttons will NOT change audio. Press the **HOME** button and go to "User Preferences" in "Settings".
- REC** A quick way to schedule a recording on any programme.
- PLAY / PAUSE** Toggles between **PLAY** and **PAUSE**.
Quick tip: Press and hold this button to activate Slow Motion. Then press **FF** or **REW** to view the video in slow motion at various speeds.
- FF** Fast forwards the content being viewed. Press once to fast forward slowly, and again (up to three times) to fast forward at the maximum speed. Press **PLAY / PAUSE** to resume viewing.
- Numbers / SMS keyboard** Used to change channels, enter/edit text and more.
- HELP** Where available, pressing **HELP** will display contextual support.
Quick tip: to go directly to the **HELP** section of the menu, press the **HOME** button followed by **HELP**.